



## MTS Highlights & Current Activities



DSTS presented a session at the annual WICSEC conference in San Diego, CA in October 2014, to

provide a status of MTS activities as well as some future development tasks that are planned.

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### Current Tasks

- Defect list remediation
- Change requests
- Building documentation and training aids
- Installation support of tribes onto MTS

### MTS Change Control Board

- Created Change Control Board (CCB) – May 2013
- Purpose of the CCB is to categorize, prioritize and assess resource requirements for defects, change requests, and MTS enhancements
- Membership of the CCB includes:
  - » OCSE – Serves as the Board Chair
  - » Any tribe that has installed and is operating the MTS
  - » Consortia Leads – (Currently FCPC & EBCI)
- One vote for each CCB member
  - » CCB meetings take place every two-three weeks via conference call

### MTS CCB Operations

- Prioritize all defects and change requests based on:
  - » Whether they are high, medium or low priority
  - » Whether the change request can be accomplished as part of a larger group of changes
  - » Resources required to accomplish the change request
  - » Timeline for implementation
- Assess resource availability and prioritize workload

### An MTS Installation Example

1. Official announcement (day 1)
2. Site visit (days 2-7)
3. MTS configuration and installation (days 8-17)
4. IT staff training (days 18-25)
5. Program staff training (days 25-32)
6. Business process validation (days 18-32)
7. Data conversion testing / 25-50 (days 33-35)
8. Data cleanup and validation/parallel testing (1-3 months)
9. Conversion of remaining cases (days 126-156)
10. Go live





## Installation Status

This updated chart shows the status of tribes that are using MTS now or are planning on installing MTS in the future. The information is current as of November 30, 2014.

Tribe	Status	Implementation Path	Installation Start Date
<b>Forest County Potawatomi Community of WI (FCPC)</b>	Operational	OCSE Supported	10/01/2012
Lac Courte Oreilles (FCPC Consortium)	Operational	Tribal Organization Supported	10/01/2013
Mille Lacs Band of Ojibwe (FCPC Consortium)	Operational	Tribal Organization Supported	06/01/2013
Winnebago Tribe of NE (FCPC Consortium)	Under Review	Under Review	Under Review
White Earth Nation (FCPC Consortium)	Installing	Tribal Organization Supported	10/01/2014
<b>Eastern Band of Cherokee Indians (EBCI)</b>	Operational	OCSE Supported	06/01/2013
Modoc Tribe of OK (EBCI Consortium)	Operational	Tribal Organization Supported	10/01/2012 (Pilot) 03/01/2014 (Enhancements)
Suquamish Tribe (EBCI Consortium)	Operational	Tribal Organization Supported	01/01/2014
Prairie Band Potawatomi Nation (EBCI Consortium)	APD In-Review	Tribal Organization Supported	TBD
Chippewa Cree Tribe of the Rocky Boys Reservation (EBCI Consortium)	APD Pending	Tribal Organization Supported	TBD
<b>Cherokee Nation of OK (CNO)</b>	APD In Review	OCSE Supported	11/30/2014



## Meet the MTS Team: Theresa "Terry" Williams

Terry Williams currently supports OCSE's delivery of technical assistance to states implementing child support enforcement systems and the MTS development,

implementation and roll-out. Terry has more than 32 years of experience in project management, acquisition management, procurement and integration for government computer and information systems over the full software development life cycle. She has extensive experience in software development, systems engineering and integration of weapon systems for U.S. and foreign navies and has performed independent verification and validation and system cost-benefit analyses. Terry earned a Bachelor of Science Degree in Mathematics from the College of William and Mary and is a graduate of the Defense Systems Management College 20-week DOD Program Managers Course. She has lead projects through process improvement initiatives to achieve CMMI Level 3 maturity and is ITIL v3 Certified.



### MTS History

- 2000: Interim final rule for tribal child support programs published
- 2002-2005: Tribal Systems Workgroup studied feasibility of automating tribal child support programs, developed essential system requirements, and created the general system design
- 2004: Final rule for tribal child support programs published (45 CFR Part 309)
- 2006: Feasibility study, market study and cost-benefit analysis for MTS completed
- 2007: Concurrence of ACF Assistant Secretary to build MTS; software development begins
- 2009: Forest County Potawatomi Community selected to pilot test the MTS
- 2010: Modoc Tribe of Oklahoma joins pilot testing; tribal system regulations published (45 CFR Part 310)
- 2012: MTS Pilot ended
- 2013: EBCI begins installation as the first OCSE-supported tribe
- 2014: Electronic Funds Transfer (EFT) functionality is added to the MTS. Installations continue for two consortium member tribes, while two consortium lead tribes and four more consortium member tribes continue actively operating the MTS at their respective sites.

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For more information or to offer article ideas

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