

## Changing a Child Support Order in Your State

 The information below applies only to Mississippi

### 1. How can I find out if I have a “IV-D” child support case in this state?

Contact the Mississippi Department of Human Services, Division of Child Support Enforcement, <http://www.mdhs.state.ms.us/child-support>, Customer Service and Case Information, 1-877-882-4916.

### 2. How can I contact my child support agency?

Individuals may go into the county office or contact the Division of Child Support Enforcement Call Center at 1-877-882-4916.

County office directory is located at <http://www.mdhs.state.ms.us/find-a-mdhs-county-office-near-you/>.

DHS, Division of Child Support Enforcement, web address, <http://www.mdhs.state.ms.us/child-support>

The State office is:

Division of Child Support Enforcement  
Department of Human Services  
750 North State St.  
Jackson, MS 39202

601-359-4861

### 3. If I am incarcerated, are there any barriers to having my order changed?

No.

### 4. Do you provide any materials online that I can use to ask for a change to my child support order?

No.

### 5. Do you have any printed materials I could read to learn more about child support for parents who are incarcerated?

No.

### 6. When can I ask to have my order changed?

A parent may ask DHS for a modification if there has been a substantial change in circumstances. A substantial change in circumstances is defined as a 25% change in the adjusted gross income of a parent, or a change in the needs of the child, which requires a change in the support amount from the noncustodial parent.

All parents with IV-D child support cases in the state are automatically notified of their right to request a review of their court order every 3 years. Three year reviews require no proof of a substantial change of circumstances. Parents or other IV-D agencies may request a review more often than every 3 years, if a substantial change in circumstances exists.

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### 7. How do I request the change?

Reviews are conducted on all active TANF cases every 3 years. Non-TANF reviews are conducted upon written request only. Contact your local child support office for more information about requesting a review.

### 8. What is the process after I've asked to have my order changed, and how long does it take?

Within 180 calendar days of receiving a written request for a review (or of locating the non-requesting parent, whichever occurs later) a review of the order must be conducted by DHS. DHS requests all needed information from the parents and provides the date by which such information must be provided. DHS conducts the review and makes a decision concerning modification, and notifies the parties of the proposed modification or the determination that there will not be a modification and the basis for the decision. The notice informs each parent of the right to challenge the review results. When the review results in a modification to the order, DHS refers the case to the child support attorney. The attorney has the balance of the 180 days to complete the modification process by obtaining an adjusted order.

### 9. Is this process different if the other parent agrees to the change in advance?

No.

### 10. Does it cost anything to try to have my order changed?

No.

### 11. If I am incarcerated, do I need to do anything else to have my order changed?

No.

### 12. If I am incarcerated, does my state have any programs to help me with child support?

No.

### 13. Can I get help with child support questions from other sources?

N/A

### 14. Is there anything else I should know about trying to change my order?

No.



The federal Office of Child Support Enforcement prepared this guide; however, your local child support agency can provide the most current information. This guide does not have any binding legal authority and does not constitute legal advice. You may wish to consult a lawyer before using the forms or information provided.

