



## The OCSE Insurance Match Program

### What is the Insurance Match Program?

The program is a partnership between OCSE, child support agencies, insurance companies, state workers' compensation agencies, and the U.S. Department of Labor.

The program compares information about parents who owe past-due support with information maintained by insurers (or their agents) about insurance claims, settlements, awards, and payments. OCSE sends information resulting from data matches to the state agencies responsible for collecting child support.

### Who Participates in the Program?

- All states and territories
- Over 1,500 insurance companies
- 26 state workers' compensation agencies
- U.S. Department of Labor

### What are the Benefits of Participating?

The program helps you meet state reporting requirements\* and provides a free, secure, and efficient method to report insurance claims data.

The benefit to children is immeasurable. Not only do you provide a unique service for child support, but children also receive collections owed for many years. An \$89,000 collection closed a 24-year-old case. Another case received \$52,700 – almost half of the arrears owed to a family for 11 years.

\* Except Massachusetts where insurance match requirements differ.

### Highlights

- A non-liability provision protects insurers participating in data matches with OCSE
- There are no fees to participate
- Since 2007:
  - 30 states and territories voluntarily reported collecting over \$99 million.
  - States received more than a million new matches

### How do I Participate?

There are four ways to participate in our program:

#### Participate in Insurance Services Office (ISO) ClaimSearch®

- ClaimSearch® participants authorize ISO to match their company's claims to the information provided by OCSE.
- ISO returns the matches to OCSE.

#### Receive a file from OCSE

- OCSE sends your company a file that identifies parents who owe past-due support.
- You compare these individuals to your claims, settlements, awards, and payments.
- You return the matches to OCSE.

#### Send a file to OCSE

- You send a file to OCSE containing pending claims, settlements, awards, and payments.
- OCSE compares the information on your file to parents who owe past-due support.

#### Use the Debt Inquiry Service Application on OCSE's Child Support Portal

- Before paying a claim, settlement, award, or payment to an individual, use Debt Inquiry to determine whether there is a child support debt.
- OCSE compares the information you enter with parents who owe past-due support.
- OCSE returns matches to you on the Portal.

#### For more information:

Contact the Insurance Match team at [insurancematch@acf.hhs.gov](mailto:insurancematch@acf.hhs.gov).