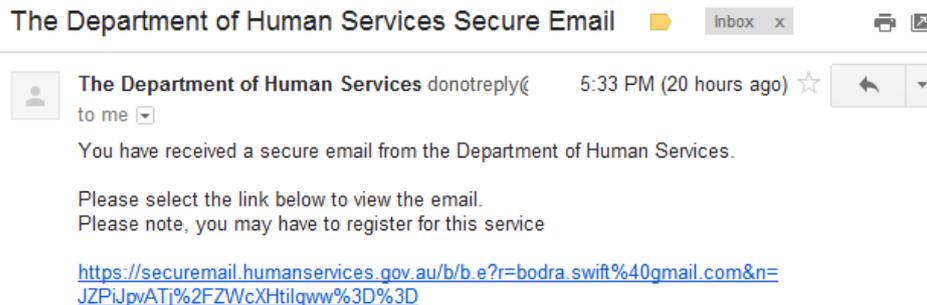


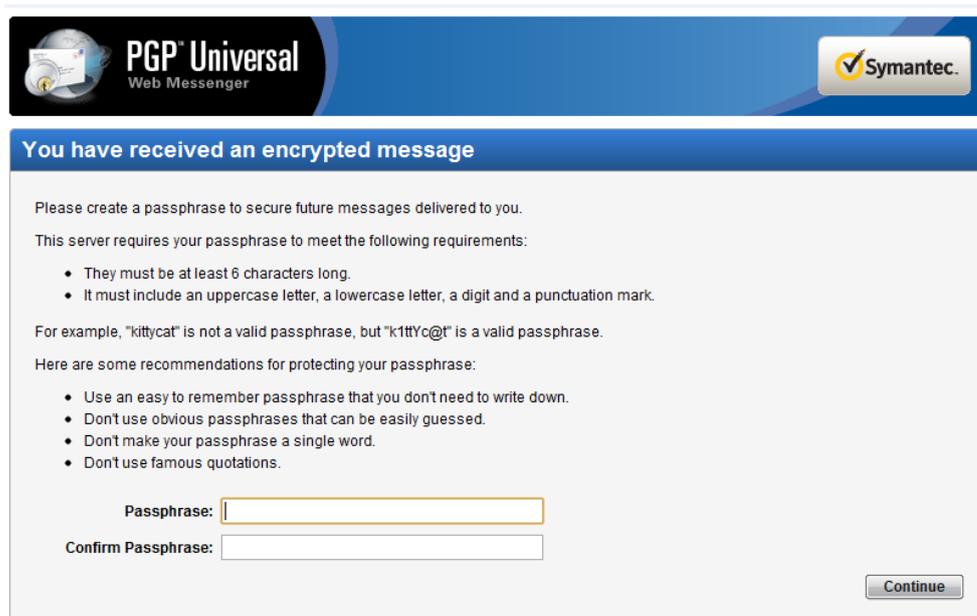


User Guide for the PGP secure mail solution

1. Users receive an email from the Department, which looks like the following:



2. When they select the link they will be taken to the URL: <https://securemail.humanservices.gov.au>. and may be asked to accept a digital certificate.
3. If the user is not already registered for the system they will be taken them to a page which resembles the following screenshot.



Copyright © 2011 Symantec Corporation. All Rights Reserved.

4. In order to register their account, users choose their own password and select the 'Continue' button.



5. Once they have done this, they will be able to access their secure email box.

Settings Help Logout



Compose

Inbox

Sent

body [redacted] m [redacted] Secure Inbox 0% of 30 MB

Delete Message 1-1 of 1 First | Previous | Next | Last

	From	Subject	Received	Size
	Bodra [redacted]	re email [SEC=IN-CONFIDENCE]	Today 10:37 AM	1 KB

Delete Message 1-1 of 1 First | Previous | Next | Last

Copyright © 2011 Symantec Corporation. All Rights Reserved.

6. In the future, users will access their secure email box by entering their email address and password which they choose at step 4.



Welcome to PGP Universal Web Messenger

In order to gain access to your account and messages you must first enter your email and passphrase associated with this account.

Please login to access your secure inbox:

Email Address:

Passphrase:

[I lost my passphrase](#)

Login

Copyright © 2011 Symantec Corporation. All Rights Reserved.