

Federal Parent Locator Service

Query Interstate Cases for Kids (QUICK)

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Release Specifications

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Administration for Children and Families
Office of Child Support Enforcement
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1. ALLOW ACCESS TO QUICK APPLICATION FOR SSP-ONLY STATES (OCSE REF #4126)

We are enhancing the QUICK application to allow you to view other states' case information without requiring you to implement QUICK web services to provide your state's case information. Meanwhile, you must provide OCSE with a plan to implement QUICK web services to provide your state's case information to other states.

1.1 Summary of Changes

If you use the SSP, this change will allow you to access QUICK to view other states' case information, but will not require you to implement QUICK web services to provide your state's case information to other states.

1.2 Background

Currently, you can only view other states' case information via QUICK if you have implemented QUICK web services to provide your data to other states. During a QUICK Technical Workgroup Meeting, states using the SSP requested access to the QUICK application, while they develop QUICK. OCSE agreed this is a good idea because states may opt to expedite QUICK development when they realize the benefits of their own case data being available to other states.

1.3 Description of Changes

We are modifying the QUICK application to allow access to states that use the SSP. The application modifications to support this change are noted below, and are depicted in the following screen shots.

Figure 1-1 shows the current user interface, and Figure 1-2 shows the modified user interface, with these changes:

- Modify the heading for the "Financial (Available Information)" column to "Financial/Case Participants"
- Remove the message "ALL STATES PROVIDE CASE PARTICIPANT INFORMATION"
- Add a column with the heading "State requesting data, but not providing their own data" to reflect the number of states querying via SSP, but not providing their own data

Figure 1-1: Current User Interface of the QUICK State Status Page

State Status

State Name	Financial (Available Information)	Case Activities/ Contact Information
State A	1 year	X
State B	30 years	
State C	9 months	
State D	1 year 2 months	
State E	6 years 4 months	X
State F	20 years	
State G	11 months	
State H	1 year 6 months	
State I	From 2000	
State J	12 years	
State K	1 year	

ALL STATES PROVIDE CASE PARTICIPANT INFORMATION.

Notice
Access to Query Interstate Cases for Kids (QUICK) is limited to authorized IV-D personnel and subject to safeguards that are applicable to all confidential information handled by the state agency and designed to protect the privacy rights of the parties. [42 U.S.C. § 654 (26)]. QUICK data shall be used for informational purposes only.
Page Last Updated: 12-04-2009

Figure 1-2: Modified User Interface of the QUICK State Status Page

State Name	Financial/ Case Participants	Case Activities/ Contact Information	States requesting data, but not providing their own data
State A	1 year	X	
State B	From August 1997	X	
State C	From 1986	X	
State D	From 1999	X	
State E	From 1996	X	
State F			X
State G	8 years	X	
State H	From 2000	X	
State I	3 years	X	
State J			X
State K	3 years	X	

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Page Last Updated: 12-04-2010

1.4 Impact on States

This change does not affect any existing QUICK states. If you use the Portal, you must pass a QUICK user role in the HTTP header to access the QUICK application.

1.5 State Testing

Your state may participate in testing, which is scheduled from December 12, 2012 to January 2, 2013.

1.6 Contact Information

For assistance with testing or questions about access to the QUICK Workplace for the SSP SIS or State Profile, contact the Help Desk at 800-258-2736. You may also send an e-mail to ocse.gr-portal@lmco.com.

2. DISPLAY SPECIFIC MESSAGE WHEN STATE'S SYSTEM IS NOT AVAILABLE DUE TO SCHEDULED MAINTENANCE (OCSE REF #4236)

We are modifying the QUICK application to notify requesting state users that the providing state's system is unavailable due to scheduled maintenance.

2.1 Summary of Changes

This change will enable the QUICK application to notify requesting state users that the providing state is not able to provide case information because their system is not available due to scheduled maintenance.

2.2 Background

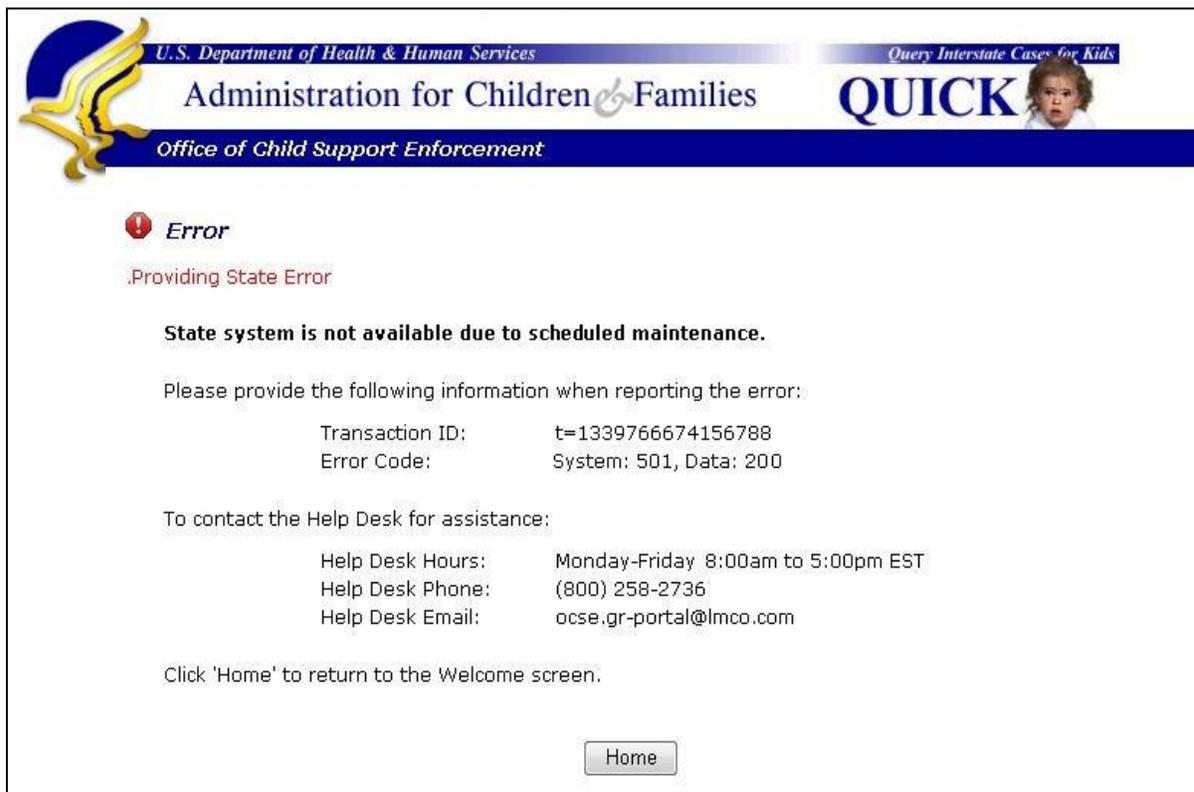
Currently, when a responding state's system is not available due to scheduled maintenance, as well as other reasons, the requesting caseworker will see the message, "The state you selected is experiencing an internal system problem."

If a providing state is not able to provide data due to scheduled maintenance, states suggested that OCSE develop a specific message to notify requesting state users that your system is not available due to scheduled maintenance. This message will reduce the number of calls from caseworkers to report errors when a state's system is not available due to scheduled maintenance.

2.3 Description of Changes

The QUICK system is being modified so you can notify OCSE to display a specific message to the requesting state's caseworker, stating your system is not able to provide data due to scheduled maintenance. Figure 2-1, shows a new system code, '501,' and a new message, "State system is not available due to scheduled maintenance."

Figure 2-1: Error Page Displaying Providing State Error



2.4 Impact on States

States that provide data and want to notify OCSE their system is not available due to scheduled maintenance must make changes to their application to notify OCSE.

2.5 State Testing

Your state may participate in testing, which is scheduled from December 12, 2012 to January 2, 2013.

2.6 Contact Information

For assistance with testing or questions about access to the QUICK Workplace for the SSP SIS or State Profile, contact the Help Desk at 800-258-2736. You may also send an e-mail to ocse.gr-portal@lmco.com.

3. ACCESSING QUICK VIA SSP REQUIRES A QUICK ROLE BE PRESENT (OCSE REF #4238)

We are modifying the QUICK application to allow requests with a valid QUICK user role in the HTTP Header to access QUICK.

3.1 Summary of Changes

This change will provide access to the QUICK application for requests with a valid QUICK user role in the HTTP Header.

3.2 Background

Currently, QUICK allows states using the Portal to access the QUICK application URL in a browser, which is not consistent with other Portal applications.

3.3 Description of Changes

We are changing the QUICK application to be consistent with other Portal applications for authorizing user access, based on the user role passed in the HTTP header. If an appropriate user role is not passed in the HTTP header, a Requestor State error page will display. Refer to Figure E-2, in the *QUICK State Interface Specifications (SIS)* document on the QUICK Workplace.

3.4 Impact on States

There will be no impact to states that do not pass user roles in the HTTP header. This change will not impact XML states.

3.5 State Testing

Your state may participate in testing, which is scheduled from December 12, 2012 to January 2, 2013.

3.6 Contact Information

For assistance with testing or questions about access to the QUICK Workplace for the SSP SIS or State Profile, contact the Help Desk at 800-258-2736. You may also send an e-mail to ocse.gr-portal@lmco.com.

4. NEW QUICK ROLE THAT DOES NOT DISPLAY FTI (OCSE REF #4273)

We are modifying the QUICK application to add a new user role to allow states to restrict certain users from viewing Federal Tax Information (FTI) on the NCP Payment Detail page.

4.1 Summary of Changes

This change will add a new user role to allow you to restrict certain users from viewing FTI on the NCP Payment Detail page.

4.2 Background

Currently, the QUICK application has only one user role, 'SQ,' which allows access to all features of QUICK, including the display of FTI information. During a QUICK Technical Workgroup meeting, states requested a new user role to restrict certain users from viewing FTI.

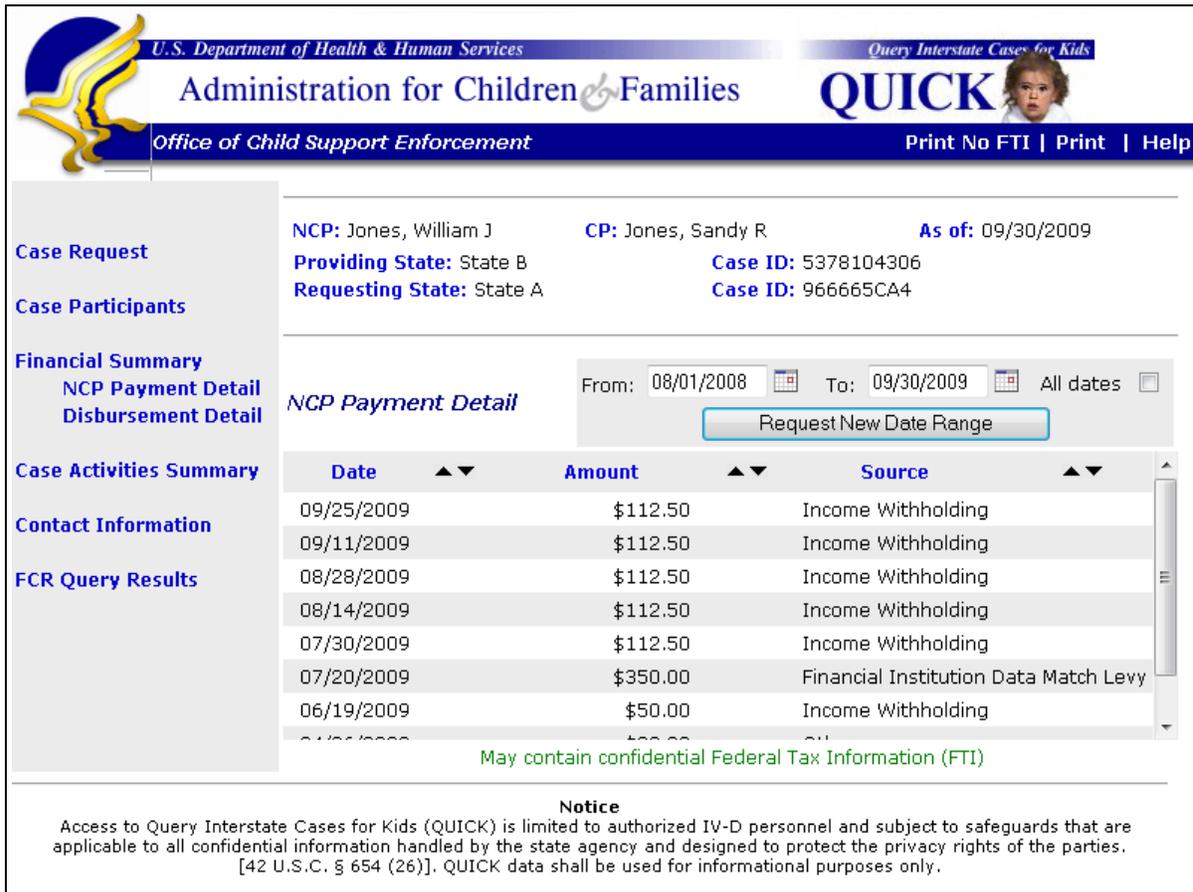
4.3 Description of Changes

OCSE will implement a new user role, 'SY,' which will restrict the display of FTI information on the NCP Payment Detail page. Additionally, OCSE will provide an option to print with no FTI on the NCP Payment Detail page to users with an existing user role of 'SQ.'

Figure 4-1 displays sample data on the NCP Payment Detail page, with this change:

- Add a new **Print No FTI** link on the page to print a PDF format image of the NCP Payment Details page with no source column

Figure 4-1: NCP Payment Detail Page Display to the User Role ‘SQ’



U.S. Department of Health & Human Services
 Administration for Children & Families
 Office of Child Support Enforcement

Query Interstate Cases for Kids
QUICK

Print No FTI | Print | Help

Case Request
 NCP: Jones, William J CP: Jones, Sandy R As of: 09/30/2009
 Providing State: State B Case ID: 5378104306
 Requesting State: State A Case ID: 966665CA4

Case Participants

Financial Summary
 NCP Payment Detail
 Disbursement Detail

NCP Payment Detail From: 08/01/2008 To: 09/30/2009 All dates
 Request New Date Range

Date	Amount	Source
09/25/2009	\$112.50	Income Withholding
09/11/2009	\$112.50	Income Withholding
08/28/2009	\$112.50	Income Withholding
08/14/2009	\$112.50	Income Withholding
07/30/2009	\$112.50	Income Withholding
07/20/2009	\$350.00	Financial Institution Data Match Levy
06/19/2009	\$50.00	Income Withholding

May contain confidential Federal Tax Information (FTI)

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Figure 4-2 displays sample data on the NCP Payment Detail page, with these changes:

- Remove the Source column
- Remove the message “May contain confidential Federal Tax Information (FTI)”

Figure 4-2: NCP Payment Detail Page Display to the User Role ‘SY’

Case Request
 NCP: Jones, William J CP: Jones, Sandy R As of: 09/30/2009

Case Participants
 Providing State: State B Case ID: 5378104306
 Requesting State: State A Case ID: 966665CA4

Financial Summary
 NCP Payment Detail
 Disbursement Detail

NCP Payment Detail From: 08/01/2008 To: 09/30/2009 All dates
 Request New Date Range

Date	Amount
09/25/2009	\$112.50
09/11/2009	\$112.50
08/28/2009	\$112.50
08/14/2009	\$112.50
07/30/2009	\$112.50
07/20/2009	\$350.00
06/19/2009	\$50.00

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4.4 Impact on States

States that want to restrict certain users from viewing FTI information must pass the new user role, ‘SY,’ in the HTTP header. If you do not want to restrict the display of FTI information, you do not have to make any changes.

If XML-requesting states want to implement this feature, they must code for this change.

4.5 State Testing

Your state may participate in testing, which is scheduled from December 12, 2012 to January 2, 2013.

4.6 Contact Information

For assistance with testing or questions about access to the QUICK Workplace for the SSP SIS or State Profile, contact the Help Desk at 800-258-2736. You may also send e-mail to ocse.gr-portal@lmco.com.