

Federal Parent Locator Service

Query Interstate Cases for Kids

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Release Specifications

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Administration for Children and Families
Office of Child Support Enforcement
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1. QUICK ENHANCEMENTS 2013 (OCSE REF #4718)

1.1 Summary of Changes

We are making six enhancements to the QUICK system with the following changes on the QUICK HTML pages:

- Add a feature to display broadcast messages on the Welcome page
- Include additional information on the State Status page
- Make the State Status page link accessible from anywhere in the QUICK application
- Display the requesting state's own cases on the FCR Query results page and add a new column to display the county FIPS code
- Offer information on valid case ID formats
- Combine three fields for entering an SSN to one field on the Case Request page

We are also making changes to the QUICK system's PDF files to comply with federal guidelines for usability.

1.2 Background

We are making these enhancements in response to QUICK users' recommendations in the QUICK Technical Workgroup meetings and from discussions with the End User Support (EUS) team.

1.3 Description of Changes

This section discusses the enhancements being made to the HTML pages and the printable PDF files.

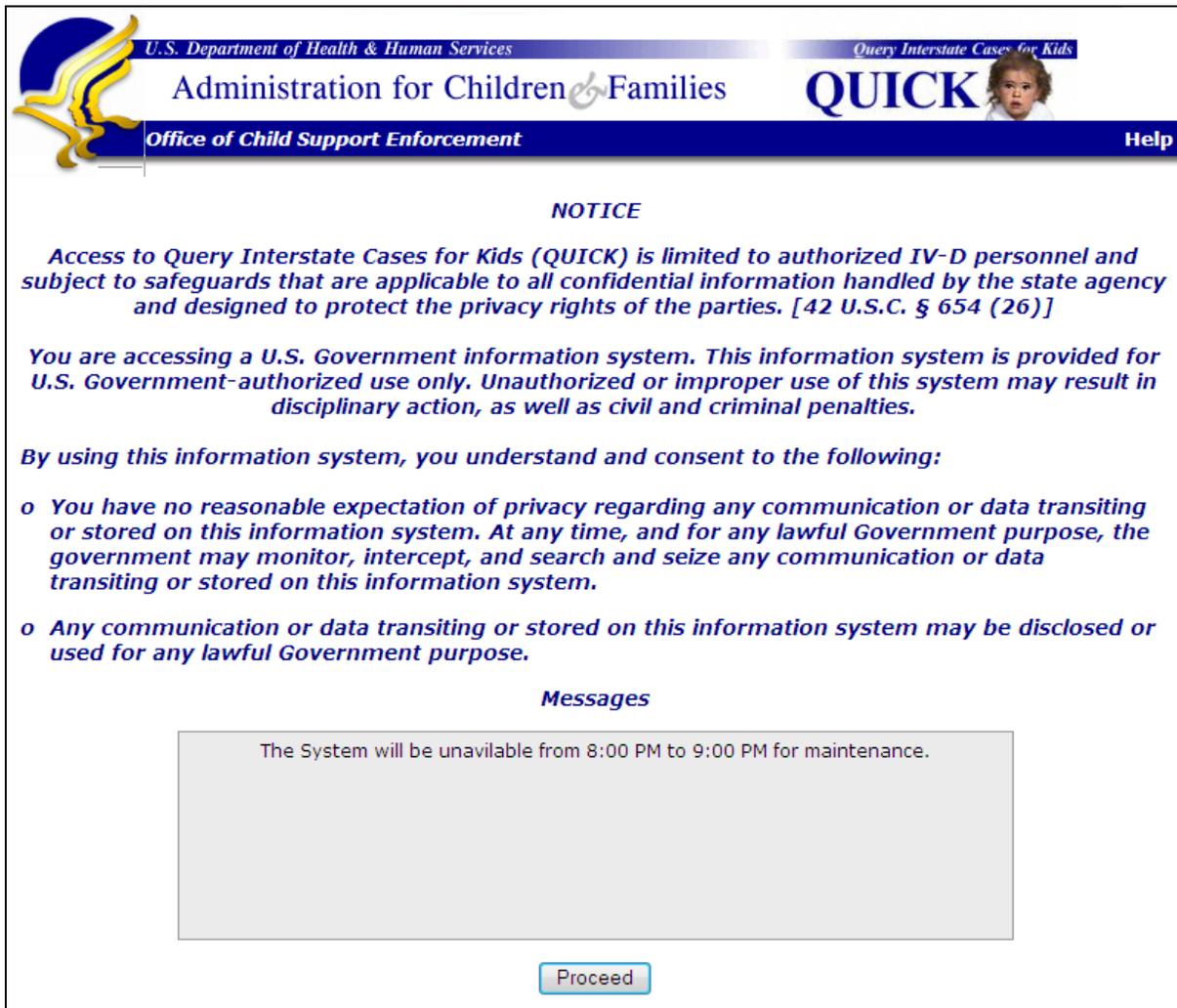
1.3.1 WELCOME PAGE

Figure 1-1 shows that the Welcome page includes a Messages box for broadcast messages. We can use this feature to publish:

- Messages usually sent via e-mail, which may not be reaching individual caseworkers
- Notices about new states sharing their data on QUICK
- Alerts about states with system outages, which will save you the time of calling the Service Desk to report a problem

With this enhancement, we can let you know immediately of any issues from states or OCSE.

Figure 1-1: Welcome Page



1.3.2 STATE STATUS PAGE

Figure 1-2 shows the State Status page. We added the following columns to this page to give you additional information on states that share this data:

- Closed Cases
- Non-IV-D Cases
- Two-state Interstate Cases Only
- Participates in EDE

This enhancement gives you a snapshot of the data offered by each state participating in QUICK.

Figure 1-2: State Status Page

State Status

State Name	Can Provide Data For					Can Only Request Data	Participates in EDE
	Financial/Case Participants	Case Activities/Contact Information	Closed Cases	Non-IV-D Cases	Two-state Interstate Cases Only		
State A	1 year	X	X	X		X	
State B	From August 1997	X	X	X			X
State C	From 1986	X			X	X	X
State D	From 1999	X			X	X	
State E	From 1996	X					X
State F	From 1996	X			X		
State G	8 years	X	X			X	
State H	From 2000	X	X				X

Notice
 Access to Query Interstate Cases for Kids (QUICK) is limited to authorized IV-D personnel and subject to safeguards that are applicable to all confidential information handled by the state agency and designed to protect the privacy rights of the parties. [42 U.S.C. § 654 (26)]. QUICK data shall be used for informational purposes only.

1.3.3 STATE STATUS LINK ON NAVIGATION PANEL

Figure 1-3 shows the navigation panel with the new State Status link. This navigation panel is available on all internal pages of the QUICK system.

This enhancement gives you access to state status information from anywhere in the application.

Figure 1-3: Navigation Panel on All Pages



1.3.4 FCR QUERY RESULTS PAGE

Figure 1-4 shows the FCR Query Results page, which includes the requesting state's case information. We added two columns: State FIPS Code and County FIPS Code.

This enhancement allows you to query the FCR to make a request for your own state's case if you choose to. Additionally, the state and county FIPS code information shows which state and county the case is associated with.

Figure 1-4: FCR Query Results Page

FCR Query Results
 SSN: 569-XX-6667

Case ID	State	State FIPS Code	County FIPS Code	Name	Date of Birth	Date of Death	Case Type	Part. Type
5378104306	A	24	027	Jones, William J	02/20/1965		IV-D	NCP
0012345688	B	51	032	Jones, William J	02/20/1965		IV-D	PF
999888777*	C	17	072	Jones, William	02/20/1965		Non-IV-D	CP
123789654	D	13	152	Jones, Will J	02/20/1965		Non-IV-D	CP

* This State is not participating in QUICK

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1.3.5 CASE REQUEST PAGE

We made two changes on the Case Request page, as shown in Figure 1-5.

- We added an information icon (i) to inform you of the business rules for a valid case ID:
 - All alpha and numeric values are valid except special characters backslash (\) and asterisk (*)
 - Alphabetic characters cannot be lower case
 - Cannot begin with a space
 - Cannot contain all zeros
 - Cannot be more than 15 characters
- We consolidated the three-part SSN field to a single nine-digit numeric field to query the FCR. Additionally, we added a short label below the SSN field displaying the business rules for a valid SSN: nine digits, no dashes.

These changes will reduce the number of error messages you previously received for entering an invalid case ID or SSN.

Figure 1-5: Case Request Page

Case Request

Enter your Case ID and the other state's Case ID to request a case from a state OR
enter a SSN to request Case IDs for all states from the FCR.

Query State

Enter your state Case ID:

Select the state that you want to query:

Enter the Case ID from the other state:

Select the type of data you want to view:

OR

Query FCR

Enter SSN:
(9 digits, no dashes)

1.3.6 PDF FILES

We revised the PDF files generated by clicking the Print link in QUICK to comply with federal guidelines for usability.

1.4 End User Support Contact Information

For assistance with testing or questions about access to the QUICK Workplace for the QUICK SIS, SSP SIS, or State Profile, contact your End User Support representative or the Service Desk at 800-258-2736 or e-mail ocse.gr-portal@lmco.com.