

Federal Parent Locator Service
Release 13-01
Manifest and Specifications Multistate Conference Calls

Questions and Answers

Participating States

Alabama	Alaska	Arizona	Arkansas
California	Colorado	Connecticut	Delaware
District of Columbia	Florida	Georgia	Guam
Idaho	Illinois	Indiana	Iowa
Kansas	Kentucky	Louisiana	Maryland
Massachusetts	Michigan	Minnesota	Missouri
Montana	Nebraska	Nevada	New Jersey
New Mexico	New York	North Carolina	North Dakota
Ohio	Oklahoma	Oregon	Pennsylvania
Puerto Rico	South Dakota	Tennessee	Utah
Vermont	Washington	West Virginia	

New Suspense Disposition Code in e-IWO Acknowledgments (OCSE #4100)

- Q:** Will employers notify the state when an employee, who is in 'Suspense' status, begins working again?
A: No. When an employee who is in a 'Suspense' status returns to work, child support payments will resume.

Insurance Match (IM) File can be Downloaded via State Services Portal (SSP) (OCSE #4201)

- Q:** Will there be any changes to the match information or file content when states download IM files from the SSP?
A: No, the files remain the same. Only the distribution method is changing.

Daily Update Processing for Federal Offset (OCSE #4082)

1. **Q:** With the change to daily processing, when will OCSE send files to FMS and when will any changes be effective at FMS?

A: We will send files to FMS the same night we process them and they will be effective at FMS the following day. For example, if you send a file to us today by 4:00 pm ET or enter an SSP transaction by 6:30 pm ET, we will process and send it to FMS tonight. FMS will process it tonight and any changes will appear in their system tomorrow.

2. **Q:** Is there a possibility states could receive two rejection files in the same day, one from a daily file and the other from a weekly file?

A: We will combine all rejections into one file per day, which will be sent to the state about 3:00 am ET the following morning.

3. **Q:** Will the change to daily processing affect states that choose to continue to send files weekly?

A: The only change for states that choose to continue sending files weekly will be their files will be processed the same day they are received and the reject file will be returned about 3:00 am ET the following morning.

Corrected SSN Enhancement (OCSE #4314)

1. **Q:** Will OCSE forward unverified SSNs that have bypassed the SSN verification process to FMS for offset?

A: Yes, any unverified SSNs that have bypassed the SSN verification process will be stored on the Debtor file with an unverified status and forwarded to FMS. However, if the current, or previously submitted, NCP name and SSN do not verify or match at SSA, we will not forward them to the Department of State for passport denial, and we will not use them for MSFIDM or IM.

Accessing QUICK via SSP Requires a QUICK Role to be Present (OCSE #4238)

1. **Q:** We did not assign roles to all of our QUICK users when we migrated to SSP. Does this mean that the QUICK URL will not work in January 2013?

A: Yes, if your state is passing the QUICK role on SSP, all of your users must access QUICK through SSP, not the QUICK URL.

Display Specific Message When State's System is Not Available Due to Scheduled Maintenance (OCSE #4236)

1. **Q:** If my state is down for scheduled maintenance, how can we pass the new system message '501' to inform states we are down?

A: If your state's database is down for scheduled maintenance, but your web services are up, your web services can respond with the new system code '501' and message. This will notify the requesting state users your state's system is down for scheduled maintenance.

States Can Search for Employers on NDNH (OCSE# 4269)

1. **Q:** Can we assume that the address from the NDNH is the address where we should send IWOs?

A: No. The address information in the NDNH comes from information reported by employers via new hire and quarterly wage in the NDNH. It may not be the address to which you should send IWOs. The purpose of the e-Employer search function is to allow users to search for FEINs and employer addresses.

2. **Q:** Can the NDNH differentiate between an address that is a corporate legal address or a company doing business under another name?

A: No. There is no distinction among types of addresses in new hire or quarterly wage data.

3. **Q:** Can you add an identifier to the screens to distinguish between new hire and quarterly wage addresses?

A: No.

IRG Interface Redesigned for OCSE Website (OCSE Ref. #4005)

1. **Q:** At the same time the IRG website was redesigned the periodic Division of Policy review took place, resulting in the deletion or movement of our profile questions. However, the answers to the questions did not move with them. Can this be rectified?

A: Yes. As a result of a subsequent programming change, the IRG now allows a profile question and its associated response to be moved together.