

Federal Parent Locator Service  
Release 15-01  
Manifest and Specifications Multistate Conference Calls

## Questions and Answers

Summary of Release 15-01 Milestones:

Date	Milestone	e-Flash
July 20, 2015	Final Manifest posted	#15-03
July 2015	Conference calls held to discuss Manifest	
August 20, 2015	Final Specifications posted	#15-04
August – September 2015	Conference calls held to discuss Specifications	

The following states participated in the calls:

Alabama	Colorado	Connecticut	Georgia
Idaho	Illinois	Indiana	Iowa
Kansas	Maryland	Michigan	Missouri
Montana	Nebraska	Nevada	New Hampshire
New Jersey	New Mexico	New York	North Carolina
North Dakota	Ohio	Oregon	Pennsylvania
Puerto Rico	Tennessee	Utah	Vermont
Virginia	Virgin Islands	Washington	West Virginia
Wisconsin	Wyoming		

We took the following questions and answers from the Release 15-01 conference calls.

**Federal Collections and Enforcement (OCSE Ref. # 5401)**

- Q1: Will the revised trace number query include reversal cycle number and year?
- A1: The year and cycle number for reversals associated with the trace number entered will appear (example: 2015-42).
- Q2: What is the release date for this enhancement?
- A2: October 16, 2015.
- Q3: Will the fraud referral responses list an example of “Other” responses?
- A3: Yes.
- Q4: Is there a limit to reversals listed in the trace number query results?
- A4: No, all reversals associated with that trace number will appear.
- Q5: Will fraud referral responses include information received prior to the enhancement?
- A5: The results will include the historical data.

**Portal – Allow FCR Query Even if Person Is Not in IV-D Case (OCSE Ref. # 5507)**

- Q1: Will this enhancement only be available through the Federal Case Registry (FCR) Query stand-alone application?
- A1: Yes.
- Q2: What is the user role for the FCR Query application?
- A2: The roles are S6 for child support and S5 for child welfare.
- Q3: Will this feature be available through the Query Interstate Cases for Kids (QUICK) application?
- A3: We are assessing states’ interest in this issue to determine whether we should include it as a future enhancement in QUICK.

- Q4: Can we access the National Directory of New Hires (NDNH) in real time when we submit an FCR query?
- A4: No, to receive locate information from the FCR, your state must have registered the person and you must submit a locate request via the Locate application.
- Q5: If we do not have a IV-D case, how do we submit the request?
- A5: You would submit the request through the FCR Query application using the person's SSN. For help with setting up roles or access to the FCR Query application, contact the End User Support Team at 800-258-2736 or [CSPortal@acf.hhs.gov](mailto:CSPortal@acf.hhs.gov).

**Portal – EDE Enhancements (OCSE Ref. # 5406)**

- Q1: Is there a new feature for federal tax information (FTI)?
- A2: Yes, there is a check box to notify the other state that FTI is in the document.
- Q2: How do we update our profile to indicate we have access to the two new document types?
- A2: Send an e-mail to [CSPortal@acf.hhs.gov](mailto:CSPortal@acf.hhs.gov).

**Portal – IRG Enhancements (OCSE Ref. # 5468)**

- Q1: Will you add the “Previous” and “Next” buttons to all contact information?
- A1: Yes, we will add both buttons to the state, tribal, and international contact information.
- Q2: Will all lists in the Contact Search criteria be in alphabetical order?
- A2: Yes.
- Q3: How will we know when the question is private?
- A3: Questions are private based on the states' consensus. Only the federal Office of Child Support Enforcement (OCSE) and state administrators will know when a profile question is private.

**Portal – Assign SSN Validity Code ‘E’ (OCSE Ref. # 5530)**

Q1: If we include an SSN, will we receive the validity code ‘E’ or ‘P’?

A1: You will always receive the validity code ‘E’ if an SSN is found based on the name, date of birth, sex code, and parent’s name and city of birth.

Q2: Does the ‘E’ code replace the ‘P’ code?

A2: No.

Q3: Does the ‘E’ code represent a verified SSN?

A3: Yes.