

OCSE Federal Parent Locator Service

State Services Portal

Release 14-02 – Minor

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Release Specifications

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Administration for Children and Families
Office of Child Support Enforcement
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Washington, DC 20447

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1. DEBT INQUIRY SERVICE / e-IWO INTERFACE (OCSE REF. # 5161)

1.1 Summary of Changes

We are enhancing the Debt Inquiry Service (DIS) application on the State Services Portal (SSP) to enable you to receive e-IWO employer-initiated lump sum notifications.

1.2 Background

Currently you only receive lump sum payout notifications through the DIS from employers using the Employer Services Lump Sum Reporting application on the Child Support Services Portal.

1.3 Description of Changes

We are making a change to provide you with the option to receive both e-IWO employer-initiated lump sum notifications and notifications provided by employers using the Employer Services Lump Sum Reporting application through the DIS application. We are combining lump sum notifications sent through e-IWO with your Debt Inquiry lump sum notifications to make them available in a single download.

1.4 Impact on States

States do not need to change their systems to take advantage of this enhancement. We are automatically combining e-IWO and DIS lump sum notifications for you. If you are an e-IWO state and you do not want to combine your e-IWO and DIS lump sum notifications, e-mail EmployerServices@acf.hhs.gov.

1.5 State Testing

Testing is not required for this enhancement.

1.6 Page Enhancements

We are adding the following two elements to the Payout Details page in a new section, “Case Information”:

- Case Identifier
- Order Identifier

1.7 Changes to Output Record Layouts

This enhancement will result in changes to the State Payout Reports downloaded from the DIS application by adding the Case Identifier and Order Identifier at the end of the spreadsheet.

1.8 Changes to Input Record Layouts

Not applicable.

1.9 OCSE Support Contact Information

For help or questions about this enhancement, contact EmployerServices@acf.hhs.gov.